

COVID-19 Key Contacts

UK Government COVID-19 updates

Visit: www.gov.uk/coronavirus

NHS guidance

Visit: www.nhs.uk/conditions/coronavirus-covid-19/

Food parcels for people who are extremely vulnerable

Register yourself or someone you know for this government service if eligible:

Visit: www.gov.uk/coronavirus-extremely-vulnerable

Northumberland Communities Together

The Northumberland Communities Together community response hub

Call: 01670 620015. Email: northumberlandcommunitiestogether@northumberland.gov.uk

Open 9am- 6pm seven days a week

Northumberland CVA

Community Response website: search for support in your community

Visit: www.northumberlandcva.org.uk/covid-19/community-response

Northumberland CVA COVID-19 Updates and information Sharing Facebook group:

Visit: www.facebook.com/groups/2881296825291584/

Northumberland Association of Local Councils

Email: info@northumberlandalc.uk, or click on the 'Councils' tab on the website and search for your town or parish council to find out what help is available locally:

Visit: www.northumberlandalc.uk/welcome-northumberland-association-local-councils-website

Safeguarding in Northumberland

If you are worried about the welfare, health or wellbeing of a child or adult, contact OneCall:

Call: 01670 536400: 24-hour service, 365 days a year

If a child or a vulnerable adult is in immediate danger, you should **contact the police or call an ambulance on 999**

Safeguarding info and resources, visit: www.northumberlandcva.org.uk/covid-19/safeguarding-for-orgs

Domestic Abuse Support Service in Northumberland (DASSN)

Providing confidential, high quality specialist support and advice for women and men who are at risk of domestic abuse

Call: 01670 820199 (24 hours per day). **In an emergency, call: 999**

Visit: <http://livingplus.placesforpeople.co.uk/customer/our-services/domestic-abuse/>

Northumbria Police

Report an **emergency. Call: 999**. Report non-emergency incidents. Call: 101

Visit: <https://beta.northumbria.police.uk/our-services/>

Northumberland Fire and Rescue Service

Report an **emergency. Call: 999**. General enquiries. Call: 01670 621111 (out of hours: 01670 627599)

Visit: www.northumberland.gov.uk/Fire/Stations.aspx#firestations-contactdetails

North East Ambulance Service

Report an **emergency. Call: 999**. General enquiries. Call: 0191 430 2000

Visit: www.neas.nhs.uk/

Citizens Advice Northumberland

For general support: Citizens Advice Adviceline Service: Call: 03444 111 444

Open 9.30am-4.30pm Monday - Friday

For other contacts, **visit:** www.citizensadvicenorthumberland.org.uk/stakeholder-briefing-for-covid19/

Community Action Northumberland

Call: 01670 517178. Email: info@ca-north.org.uk. Visit: <http://ca-north.org.uk/supporting-individuals/covid-19>

For individual contact details, visit: <http://ca-north.org.uk/news/can-office-temporarily-closed-contact-details>

COVID-19 Funding for Organisations

Visit: www.northumberlandcva.org.uk/covid-19/funding

Jobcentre Plus: Universal Credit Helpline

Call: 0800 328 5644. Visit: www.understandinguniversalcredit.gov.uk/coronavirus/

NHS Volunteer Responders

Visit: www.goodsamapp.org/NHS

Northumberland County Council Business Hub

Visit: www.northumberland.gov.uk/coronavirus/Support-for-Businesses-coronavirus.aspx

For lots of other links to information and resources, visit our COVID-19 web pages:

www.northumberlandcva.org.uk/covid-19